SYSTEM AND METHOD FOR IDENTIFYING ERRORS IN A VIDEO
CONFERENCE CONDUCTED ON A PACKET-BASED NETWORK

ABSTRACT OF THE DISCLOSURE

A system and method for identifying errors in a
video conference conducted on a network are disclosed. A
central device includes a central agent that detects an
5   error during a video conference conducted on a network
between two or more endpoints. The central agent
distributes a capture agent via the network to a remote
device associated with a collision domain that contains
one of the two or more endpoints. The capture agent
10   collects a plurality of media packets associated with the
video conference in a capture file located in a storage
medium associated with the remote device until a timer
expires. When the timer expires, the capture agent
communicates the capture file to the central agent at the
15   central device.